

BALTIMORE COUNTY PUBLIC SCHOOLS

DATE: April 5, 2011

TO: **BOARD OF EDUCATION**

FROM: Dr. Joe A. Hairston, Superintendent

SUBJECT: **CONSIDERATION OF THE PROPOSED NEW POLICY 3170,
QUALITY MANAGEMENT SYSTEM**

ORIGINATOR: Thomas Rhoades, Executive Director, Research, Accountability, and Assessment

**RESOURCE
PERSON(S):** Robert Gibson, Coordinator, Quality Management System

RECOMMENDATION

That the Board of Education approves the proposed new Policy 3170, Quality Management System. This is the third reading.

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Attachment I – Policy Analysis
Attachment II – Policy 3170

**POLICY ANALYSIS OR
BOARD OF EDUCATION POLICY 3170
QUALITY MANAGEMENT SYSTEM**

Statement of Issues or Questions Addressed

The Board of Education's Policy Review Committee has directed that a policy be developed embodying the Board's commitment to establish a Quality Management System in the Baltimore County Public Schools and to seek and maintain an International Organization for Standardization (ISO) Certificate of Registration. This policy confirms the Board's focus on the importance of the central offices' support to schools and principals by establishing standards and expectations for the delivery of quality support services consistent with the standards of an internationally recognized quality management system. The quality management program was implemented by the school system in 2009.

Cost Analysis and Fiscal Impact on School System

Certification audits by external registrar auditors are required in order to maintain an ISO certification. ISO requires a full audit once every three years (\$14,000 each) and surveillance audits during the intervening years (\$6,000 each). In addition, the position of Quality Management System Coordinator was created in 2008; funding for this position is included in the Department of Research, Accountability, and Assessment annual budget.

Relationship to Other Board of Education Policies

1. Board of Education Policy 3000, *Non-instructional Services*

Legal Requirements

None

Similar Policies Adopted by Other Local School Systems

None

Draft of Proposed Policy

Attached

Other Alternatives Considered by Staff

No other alternatives were considered.

Timelines

First reading – February 22, 2011

Public comment – March 8, 2011

Third reading/vote – April 5, 2011

BUSINESS: NON-INSTRUCTIONAL SERVICES

QUALITY MANAGEMENT SYSTEM

I. PHILOSOPHY

- A. THE BOARD OF EDUCATION OF BALTIMORE COUNTY (BOARD) IS DEDICATED TO THE CONTINUED AND CONSISTENT RISE IN STUDENT ACHIEVEMENT FOR ALL STUDENTS. THIS BELIEF IS FURTHER EVIDENCED BY ESTABLISHING CLEAR STANDARDS AND EXPECTATIONS FOR THE DELIVERY OF QUALITY INSTRUCTION AND SUPPORT SERVICES, INDIVIDUAL ACCOUNTABILITY, AND CONTINUOUS IMPROVEMENT.
- B. THE BOARD BELIEVES THAT THE DEVELOPMENT, IMPLEMENTATION, AND MAINTENANCE OF A QUALITY MANAGEMENT SYSTEM WILL IMPROVE THE INVOLVEMENT OF PRINCIPALS, TEACHERS, STAFF, STAKEHOLDERS, AND PARENTS/GUARDIANS IN THE DECISION-MAKING PROCESS AND WILL MAXIMIZE THE EFFICIENCY AND EFFECTIVENESS OF PROCESSES UTILIZED IN PROVIDING QUALITY CENTRAL OFFICE SERVICES TO SCHOOLS RESULTING IN IMPROVED ACADEMIC ACHIEVEMENT FOR ALL STUDENTS.

II. IMPLEMENTATION

- A. THE BALTIMORE COUNTY PUBLIC SCHOOLS (BCPS) SHALL ESTABLISH, DOCUMENT, IMPLEMENT AND MAINTAIN A QUALITY MANAGEMENT SYSTEM (QMS) AND A QUALITY POLICY STATEMENT IN ACCORDANCE WITH THE REQUIREMENTS OF ISO 9001:2008, OR ANY COMPARABLE SUCCESSOR STANDARD.
- B. THE BOARD DIRECTS THE SUPERINTENDENT TO DEVELOP APPROPRIATE RULES AND PROCEDURES TO IMPLEMENT THIS POLICY.

RELATED POLICIES: BOARD OF EDUCATION POLICY 3000, *NON-
INSTRUCTIONAL SERVICES*

POLICY
ADOPTED: _____

BOARD OF EDUCATION OF BALTIMORE COUNTY