

BALTIMORE COUNTY PUBLIC SCHOOLS

DATE: July 9, 2013

TO: **BOARD OF EDUCATION**

FROM: S. Dallas Dance, Superintendent

SUBJECT: **QUALITY MANAGEMENT SYSTEM (QMS)**
RECERTIFICATION AUDIT

ORIGINATOR: Yakoubou Ousmanou, Chief Accountability Officer

RESOURCE
PERSON(S): Robert Gibson, Coordinator, Quality Management System

INFORMATION

That the Board receives an update on the recertification audit performed on the Baltimore County Public Schools Quality Management System (QMS) that has been established consistent with the International Organization for Standardization (ISO) 9001:2008 standards and Policy 3170.

In June 2010 Baltimore County Public Schools (BCPS) was certified for three years by an independent registrar as successfully implementing its QMS in accordance with ISO 9001:2008 requirements, the most widely implemented and respected quality standards in the world. By completing periodic surveillance audits to demonstrate continued adherence to the standards, this certificate of compliance with the ISO requirements remained valid until June 15, 2013. To show its ongoing commitment to providing quality central office products and services that meet the needs of the schools and their principals, BCPS underwent a rigorous systems recertification audit in March 2013 to renew the current three-year registration under the ISO standards.

The independent auditors' recertification report recommended renewal of the ISO 9001:2008 certificate upon submission of evidence that two minor nonconformity findings had been addressed. Corrective actions were implemented to resolve these nonconformity findings and BCPS has achieved recertification of its QMS.

A new ISO 9001:2008 certificate has been issued to BCPS on 6/15/2013 by the Preferred Registrar Group, Inc. and will remain valid until 6/15/2016 contingent upon the completion of periodic audits to ensure conformance with the standards.