HP ProBook Screeching/Static Sound Resolution

Symptoms that can be resolved by using this guide: Screeching/Static Sound Issues

1. Right click on the **Sound icon** in the bottom right of your screen on the desktop and select *Open Volume mixer* from the menu that appears.

2. From the **Volume Mixer** window that opens, click on the speaker that is below the word Device.
3. From the Speakers Properties window that appears, select the **Enhancements tab** at the top.

4. Then check the box **disable all sound effects** and select the OK button.

If the issue is not resolved, please refer to the “Resetting Google Chrome” document or fill out a service request for the BCPS Help Desk. Both can be found at [https://www.bcps.org/tech_support](https://www.bcps.org/tech_support)