



Software Installation via InTune

Symptoms that can be resolved by using this guide: Installation of approved software via Intune.

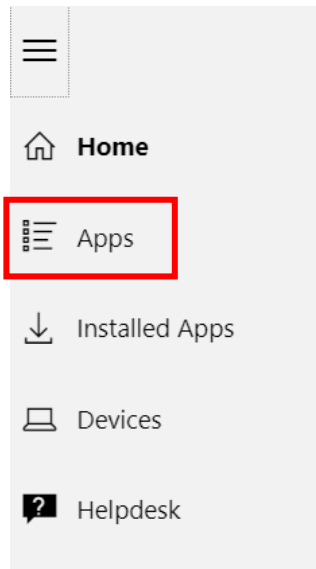
1. Double click **Microsoft Edge icon** from your desktop. **Users must be in this web browser for this process to work successfully.**



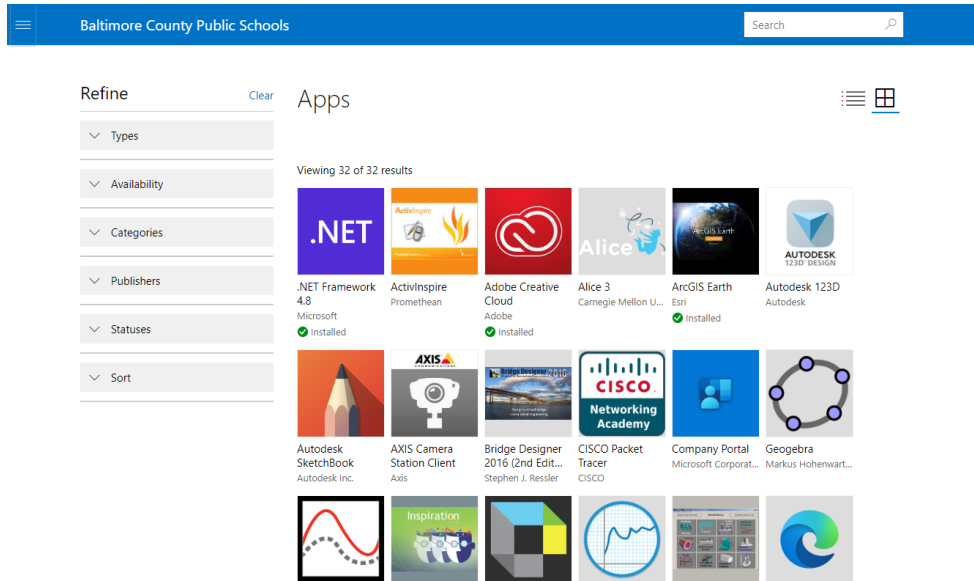
2. Enter URL: portal.manage.microsoft.com
3. Sign-in using your BCPS Credentials.
4. Select the three lines button in the top left corner.



5. Select **Apps**.



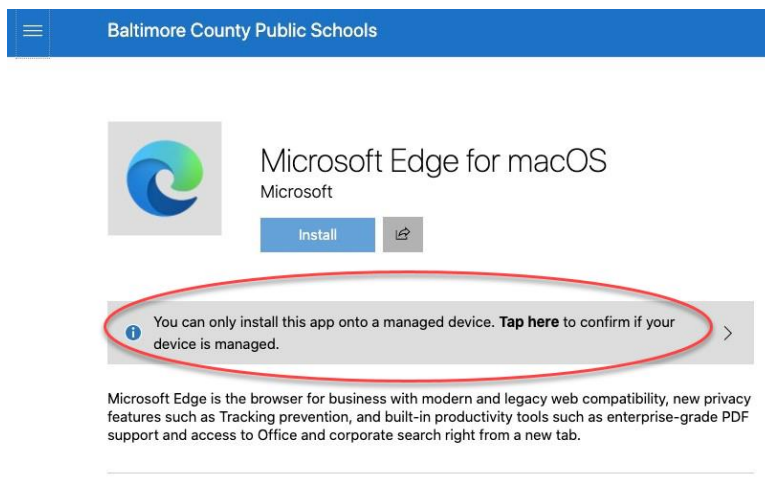
- Select the Apps needed. The number of Apps will vary based on courses enrolled in or job duties. Please install 1-2 applications at a time. If multiple applications are requested simultaneously, the install may fail.



- Click on the application, then click **install**.

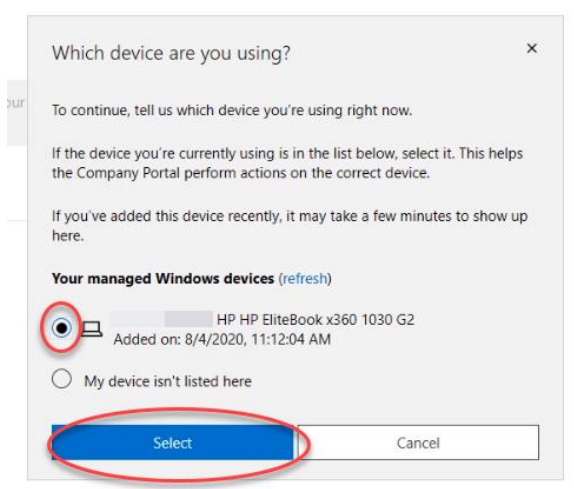


- For users who have not yet added their device, select **Tap here** from the grey bar under the Install.

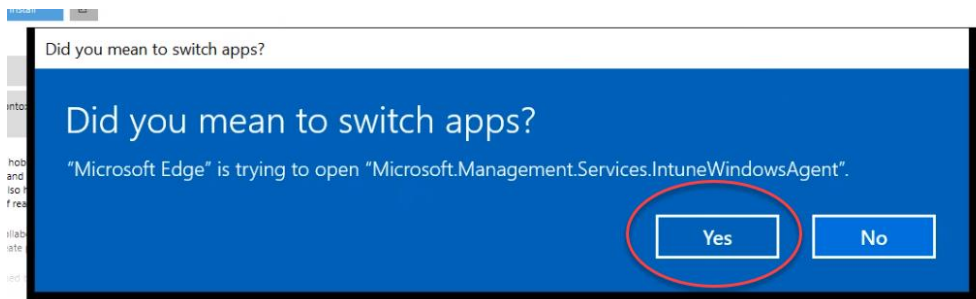




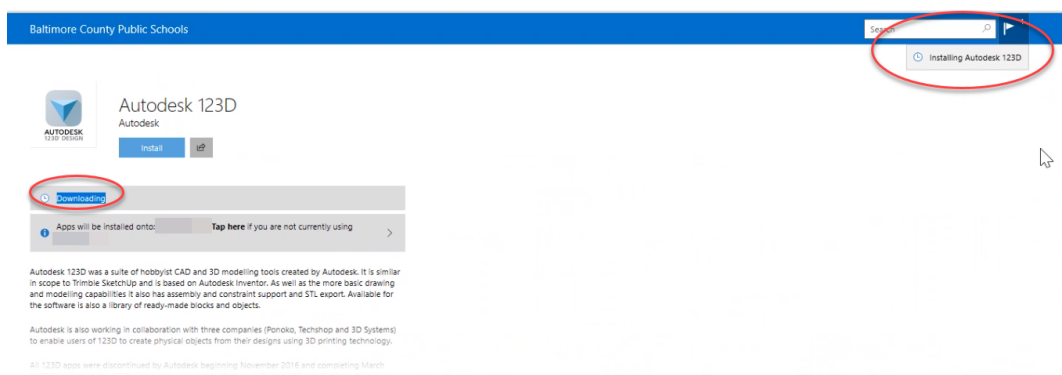
9. Next, select your device and click **Select**.



10. Select **Yes** when prompted to switch apps.



11. A flag will appear on the top right which provides the status of the software being installed as well as the message in the status bar.



12. Once the software is installed, the icons will be on the desktop.

If the issue is not resolved, please refer to the "Resetting Google Chrome" document or fill out a service request for the BCPS Help Desk. Both can be found at https://www.bcps.org/tech_support